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# Web Disk: your hosting as a folder on your computer

cPanel & WHM

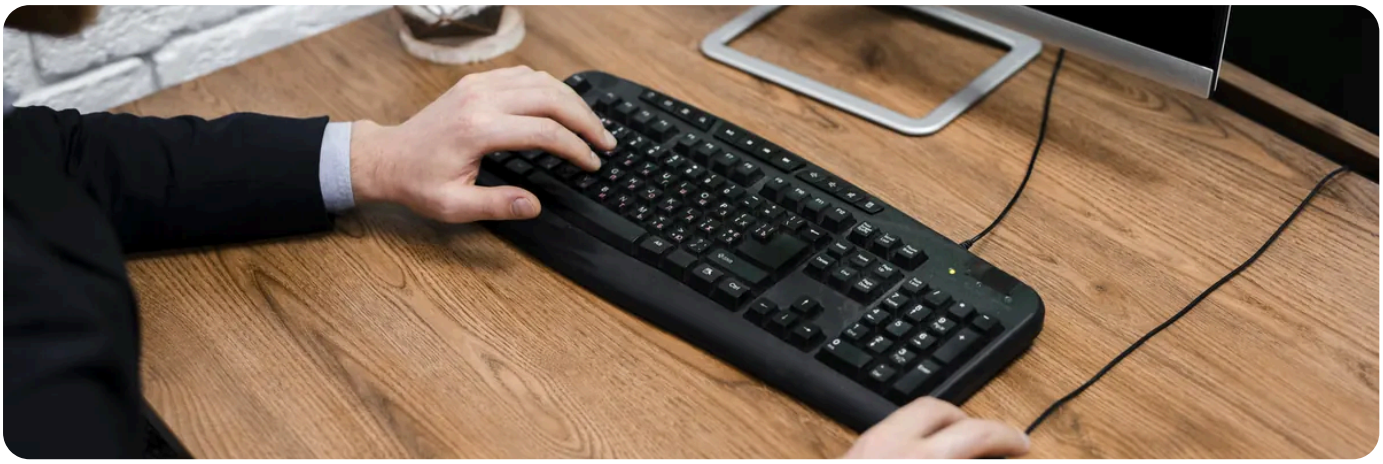
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# Web Disk: your hosting as a folder on your computer

cPanel & WHM Created on **September 27, 2026** 4 min read



There is a way to work on your hosting files without opening any transfer program at all: mount the account as **a folder** on your computer. It opens in your file explorer, you drag things in, you open a document, you save, and the save goes straight to the server.

In cPanel this is called **Web Disk** and it is under **Files**. The standard behind it is **WebDAV**, which Windows, macOS and Linux all speak with nothing to install.

## How it differs from FTP

| Point | Web Disk | FTP or SFTP |
|---|---|---|
| **Where it shows up** | As a folder or a drive, in your system's own file explorer. | In a separate window belonging to a transfer program. |
| **Editing one file** | Open, edit, save. The program handles the rest. | Download, edit, upload again. Three steps and one chance to forget the third. |
| **Many files at once** | Slow, and sometimes it stalls halfway. | This is what it is built for, and it does it well. |
| **Connecting** | Once, and it stays mounted across restarts. | You open the program each time, or save the site details. |
| **When to pick it** | Touching a few files, many times a day. | Uploading a whole site, or syncing folders. |

The two live together happily. If you have set up neither yet, **FTP accounts and connecting with FileZilla** is the starting point, and **SFTP instead of FTP** explains which to use.

## Mounting it, start to finish

1. **Create a Web Disk account** on its own page, with a password of its own. Do not reuse the cPanel one.

2 **Choose the folder that account can see**, and choose narrowly. If the account is for swapping documents, point it at the documents folder and not at the root of your account.

3 **Choose the encrypted connection.** Web Disk answers on **two ports**, and the tool offers you both: `2077` answers **in the clear** and `2078` answers **encrypted**. Always take the second. Some systems flatly refuse to mount an unencrypted one, and the systems that allow it should not: the account password travels with every request.

4 **Use the address the page shows you.** Do not invent it from your website name: Web Disk has ports of its own, different from the website's, and if they ever change it is the page that stays right, not what you memorised.

5 **Mount it on your system.** The page offers configuration files that do this for you, per system. If you prefer it by hand, use your file explorer's option to connect to a network folder and paste the address in.

! **A Web Disk account rooted at the top sees everything.**
Including the config files holding your database passwords, and any backups you have stored. If you are handing this account to a supplier, an intern or an application, point it at one folder and only that one.

! **Deleting on a mounted drive deletes on the server.**
It does not go to your computer's recycle bin, because the file was never on your computer. And dragging a folder to the wrong place in a file explorer is easier than it sounds. Keep a copy: **restoring a backup without opening a ticket**.

## What usually goes wrong

| What you see | What it is |
|---|---|
| **The system refuses the connection and says nothing useful** | Nearly always the unencrypted connection being refused by your own system. Go back to the page and take the encrypted address, the one on `2078`. |
| **It asks for the password over and over** | The Web Disk account user is neither the cPanel user nor the FTP one. Check the page's list for that account's full name. |
| **Copying many files takes forever** | That is the protocol, not your connection. For big batches use FTP or SFTP, or send one archive and unpack it on the server. |
| **The folder opens but it is empty** | The account is pointed at a folder other than the one you have in mind. Check on the page which folder was chosen. |

| What you see | What it is |
|---|---|
| **It stopped connecting overnight** | If the password failed several times, the firewall may have shut your address out: **why the firewall blocks your IP**. |

**One account per purpose, never one for everybody.**
One for the designer, pointed at the images folder; another for accounts, pointed at the documents. When somebody leaves you delete theirs and nothing else changes.

If what you actually want is to keep a folder away from the public, that is not Web Disk: it is the **Directory Privacy** page, also under files, which puts a password in front of a folder of the website.

NEED A HAND?

Trying to mount the account as a folder and something will not fit? Tell us which system you are on.

Open a support ticket →

SEE ALSO

- **Hosting plans and what each one includes** →
- **Support Policy: how far our help goes** →

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