

KNOWLEDGE BASE · PUBLIC DOCUMENT

How to set up your e-mail in Thunderbird

E-mail

CODE

RLX-MZ-KB-55

VERSION

v2026.10.04

COUNTRY · LANGUAGE

Mozambique · English

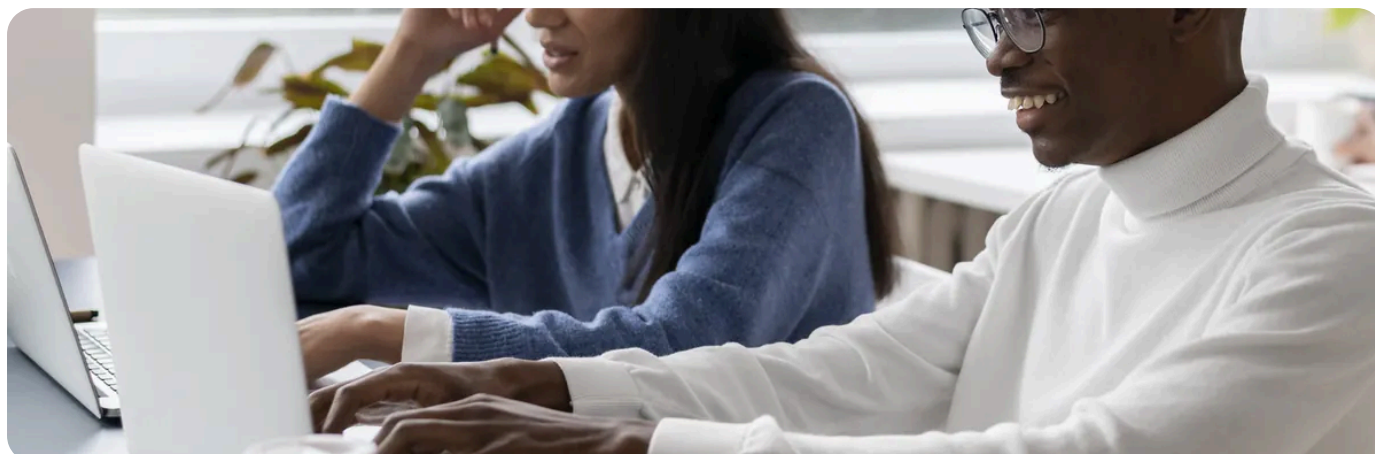
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RLX Holdings, S.A. · Group RLX Holdings

Tax ID (NUIT) 401 191 607 · Legal entity no. (NUEL) 105 045 974 · Economic activity code (CAE) 62022

<https://www.meu.mozout.co.mz/knowledgebase/55>

How to set up your e-mail in Thunderbird

 E-mail Created on **August 14, 2026** Updated on **October 4, 2026** 1 min read

Thunderbird can detect this server's settings automatically - you only need to type your name, e-mail and password.

Automatic setup

- 1 In Thunderbird, open **Account Settings** → **Account Actions** → **Add Mail Account**.
- 2 Enter your name, full e-mail address and password, then click **Continue**.
- 3 Thunderbird searches for the settings on its own and proposes **IMAP**, server *mail.yourdomain.co.mz*, port **993** for incoming and port **465** for outgoing, both over SSL/TLS.
- 4 Once it shows those settings, click **Done** to finish.



If auto-detection doesn't find it,
click **Configure manually** and fill in the same values by hand:

Setting	Incoming (IMAP)	Outgoing (SMTP)
Server	mail.yourdomain.co.mz - replace with your own domain	
Port	993	465
Security	SSL/TLS	SSL/TLS

Username: your full e-mail address - **Password:** the mailbox password you set in cPanel (not your portal or cPanel password).

 NEED A HAND?

Thunderbird still not connecting? Let's sort it out together.

 **Open a support ticket** →

 SEE ALSO

If you cannot log in, start with webmail:

Common webmail errors and how to fix each one



Set up and still not receiving?

Why your e-mail is not sending or receiving



 PROFESSIONAL E-MAIL

Your e-mail should carry your company name.

Mailboxes on your own domain, with webmail, antispam and automatic setup on phone and desktop.

See e-mail plans →

 Works in Outlook, on your phone and in the browser

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