

KNOWLEDGE BASE · PUBLIC DOCUMENT

How to remove this welcome page

cPanel & WHM

CODE

RLX-MZ-KB-391

VERSION

v2026.10.04

COUNTRY · LANGUAGE

Mozambique · English

MozOut Mozambique

RLX Holdings, S.A. · Group RLX Holdings

Tax ID (NUIT) 401 191 607 · Legal entity no. (NUEL) 105 045 974 · Economic activity code (CAE) 62022

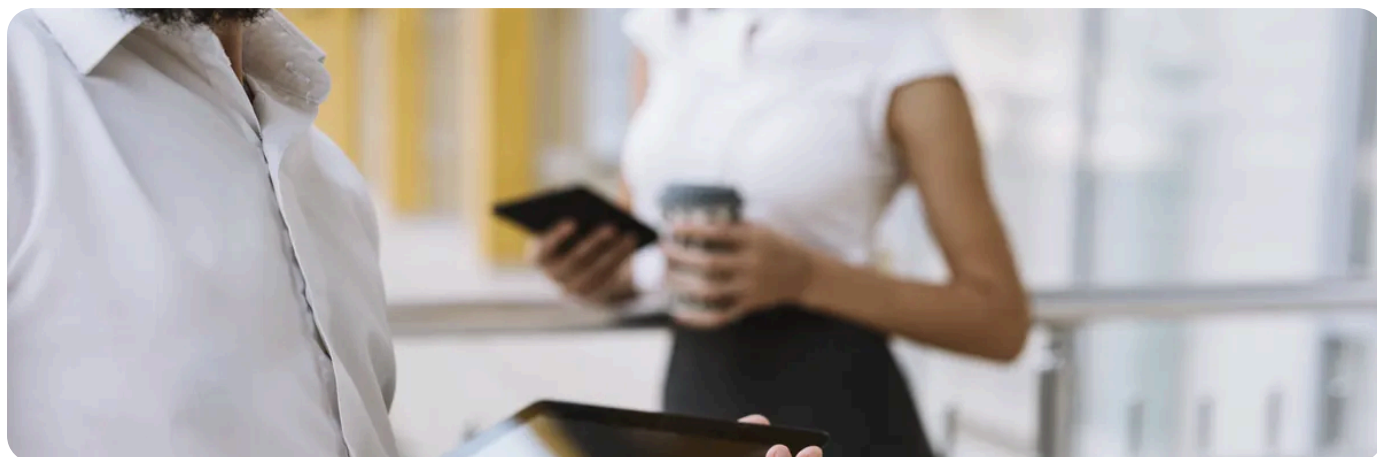
<https://www.meu.mozout.co.mz/knowledgebase/391>

How to remove this welcome page

cPanel & WHM

Created on **September 14, 2026**Updated on **October 4, 2026**

2 min read



The page you are looking at is a **temporary welcome page** (a file called **default.php**) that MozOut places in every new hosting account. It is there so your address shows something friendly - instead of a blank page or an error - while the account is still empty. The moment you publish your own website, it steps aside on its own.

THE EASY WAY**Just upload your site - nothing to delete**

As soon as there is an **index.html** or **index.php** file in your **public_html** folder, that file becomes your home page and this welcome page is no longer shown. It never overrides your real site - it only appears while there is nothing else to show, so most people never need to remove it at all.

Prefer to delete it by hand?

If you would rather remove the file, it takes a few seconds. Use whichever way you are comfortable with.

METHOD 1**In cPanel - File Manager**

- 1 Log in to **cPanel**
- 2 Open **Files** → **File Manager**
- 3 Enter the **public_html** folder
- 4 Click the **default.php** file once to select it
- 5 Press **Delete** in the top bar and confirm

To remove it for good, empty the **Trash** afterwards (top-right corner of the File Manager).

METHOD 2 By FTP (FileZilla)

Connect to your account with an FTP program, open the **public_html** folder, right-click **default.php** and choose **Delete**. See FTP accounts and connecting with FileZilla if you have not set that up yet.

 Delete it only after your own site is online.

This welcome page appears only when there is no index file in **public_html**. If you delete it while the folder is still empty, your address will show an empty page or a “403 / 404” error until you upload your site. The safe order is simple: upload your site first, then remove this page if you still want to.

 NEED A HAND?

Not sure how to upload your site, or want us to do it? Our team can help.

 **Open a support ticket** →

 SEE ALSO

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OPENING HOURS	Monday to Friday - 08 AM to 04 PM Saturday & Sunday - Closed



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