Mozout

Generated on 26/11/2026 12:14

KNOWLEDGE BASE · PUBLIC DOCUMENT

A low-credit alert so no domain registration fails

What You Can Automate

CODE	VERSION	COUNTRY · LANGUAGE
RLX-MZ-KB-2821	v2026.11.26	Mozambique · English

MozOut Mozambique
RLX Holdings, S.A. · Group RLX Holdings
Tax ID (NUIT) 401 191 607 · Legal entity no. (NUEL) 105 045 974 · Economic activity code (CAE) 62022

https://www.meu.mozout.co.mz/knowledgebase/2821

A low-credit alert so no domain registration fails

What You Can Automate Created on **November 26, 2026** 3 min read



In short: through the API, domains are paid from credit only. If the credit is not enough, the registration does not go ahead: the answer is `402 insufficient_credit` and nothing is charged, but your client is left waiting. To avoid that, set an **alert amount** on the reseller page and top up before you hit zero. It is the last tip on the **domain reseller page**.

Setting the alert amount

1. Open the **reseller page** and go to **Credit**.
2. In **Warn me when credit goes below**, enter the amount in your account currency. Left empty, it uses the amount shown underneath; 0 turns the alert off.
3. Save.

The alert goes out once per drop: when your credit falls below the amount you get an e-mail, and you only get another one after the credit has gone back above it. It can also arrive by SMS, depending on your notification preferences. The same part of the page shows your available credit and the latest movements.

Which amount?
Think about what you register and renew in a normal week and set the alert a little above that. That leaves you time to top up before a registration fails.

The same alert in your own system

If your program registers domains on its own, get the alert by webhook. Save an HTTPS address with `PUT /v1/webhooks` and choose the events; it needs `webhooks:write`. The `reseller.credit_low` event arrives when your credit drops below the chosen amount, with the credit in `balance` and the alert amount in `low_warning_at`. Add `domain.registration_failed` to hear about any registration that fails.

```
curl https://api.mozout.co.mz/v1/webhooks -X PUT \
-H "Authorization: Bearer $MOZOUT_API_KEY" \
-H "Content-Type: application/json" \
-d '{"url": "https://asuaempresa.co.mz/webhooks", "events": ["reseller.credit_low", "domain.registration_failed"]}'
```

It is the same address and the same signature as the SMS webhook. `POST /v1/webhooks/test` sends a test, so you can confirm your side receives it. How to check the signature is in **receiving a webhook in PHP**.

Checking before you buy, and topping up from your system

Request	What for
`GET /v1/billing/credit`	Your available credit, before each registration.
`GET /v1/reseller/program`	Your Agence, your discount and your credit, in one answer.
`POST /v1/reseller/top-up`	Creates the top-up invoice for the `amount` you give, without charging anything. You pay it at `pay_url`; the minimum comes in `top_up_minimum`. It needs `reseller:write`.
`GET /v1/reseller/statements?month=...`	The credit movements of one month, with the opening and closing balance.

In Meu MozOut, you top up under **Add funds**, with the payment methods available to your account.

If a registration fails for lack of credit
, nothing was charged. Top up and ask again. If our team has given you a credit line, a purchase with too little credit uses it up to the limit and an invoice follows; above the limit, or with that invoice overdue, the answer is `402` again.

RECOMMENDED

Register without surprises: set your alert amount today. The domain reseller page has the remaining details.

See the domain reseller page →

SEE ALSO

Credit balance in your account: where it comes from and how it is used on invoices →

- **Receiving a webhook in PHP and checking its signature**
- **Webhook or polling: how one system learns that something changed in another**
- **Domains through the API: checking a name, registering, renewing and transferring with credit**
- **Our API's error codes: what each one means, and which ones are worth retrying**

Mozout

MozOut Mozambique

RLX Holdings, S.A. · Group RLX Holdings

TAX ID (NUIT)	401 191 607
LEGAL ENTITY NO. (NUEL)	105 045 974
ECONOMIC ACTIVITY CODE (CAE)	62022
REGISTERED OFFICE	Bairro 7 de Setembro Vilankulo 1304 · CEP 0411-02, Inhambane, Mozambique
CONTACT	info@mozout.co.mz · +258 84 635 1111 · +258 86 635 1111 · www.mozout.co.mz
OPENING HOURS	Monday to Friday - 08 AM to 04 PM Saturday & Sunday - Closed

Online version of this document

RLX-MZ-KB-2821 · v2026.11.26 · Generated on 26/11/2026 12:14