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Your key in the API Playground: where it stays, why sandbox_ first, and the prod_ warning

WhatsApp & APIs

CODE	VERSION	COUNTRY · LANGUAGE
RLX-MZ-KB-2719	v2026.11.13	Mozambique · English

MozOut Mozambique
RLX Holdings, S.A. · Group RLX Holdings
Tax ID (NUIT) 401 191 607 · Legal entity no. (NUEL) 105 045 974 · Economic activity code (CAE) 62022

https://www.meu.mozout.co.mz/knowledgebase/2719

Your key in the API Playground: where it stays, why sandbox_ first, and the prod_ warning

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The short answer: the key you type in the Playground stays **only in the memory of the open page**. It is not saved, it never goes in the address, and it is wiped when you leave the page. Even so, use a `sandbox_` key to practise: writes are simulated and never charge.

What happens to the key

Question	Answer
Where does it stay?	Only in the memory of the page you have open.
Is it saved?	No.
Does it go in the page address?	Never.
What if I reload or change page?	It is wiped, and you type it again.
Does it appear in the generated code?	No. The code always shows the placeholder `YOUR_API_KEY`, which you replace with your key in your program.
Is it kept in the history?	No. The history keeps only the request and the response status.

sandbox_ or prod_

	`sandbox_` key	`prod_` key
Reads	Real account data	Real account data

	`sandbox_` key	`prod_` key
Writes	Simulated	Change the account
Charges	Never	Yes, within the key spending limit

The Playground only accepts keys starting with `sandbox_` or `prod_`. The difference between the two modes is explained in **Sandbox and Production**.

The warning for prod_ keys

If you type a `prod_` key, the page shows a warning and **only sends the request once you tick** "I understand that this request changes the real account". That is deliberate: one extra click beats a domain renewed or an invoice paid by mistake.

A `sandbox_` key also reads real data from your account.
Look after it as carefully as a `prod_` key. And type the key only in the "API key" field: in a header, the page refuses it.

On a shared computer,
close the tab when you finish. If the key is exposed, revoke it straight away on the API page in Meu MozOut and create another: **what to do, in the right order**.

RECOMMENDED

No sandbox_ key yet? Create one in Meu MozOut, on the API page.

Open the API page →

SEE ALSO

- **The API Playground: trying a real request from your browser, step by step**
- **Reading the API Playground answer: status, time, remaining requests, headers and history**
- **An API key or token has leaked: what to do, in the right order**
- **From the API docs to your account panel and back: the API page, keys and support**
- **Code examples in our API docs: curl, PHP, Python and JavaScript, ready to copy and adapt**

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