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How our API documentation is organised: Get started, Areas, API reference and Playground

WhatsApp & APIs

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How our API documentation is organised: Get started, Areas, API reference and Playground

WhatsApp & APIs Created on **November 13, 2026** 3 min read



The short answer: the side menu of the documentation has **four groups**. **Get started** explains the rules that apply to everything, **Areas** has one page for each part of your account, the **API reference** puts every operation on one page, and the **Playground** is for trying things out. Knowing this saves time: every question has a group where it belongs.

The four menu groups

Group	What it has	When to open it
Get started	Home, Get started with the API, Authentication and keys, Permissions and API rules.	Before your first request, and whenever you have questions about errors, limits, pagination, retries or the Sandbox and Production modes.
Areas	Domains, DNS, Hosting, Email, Servers, SMS, Email Center, Invoices and credit, Account and security, Catalog, Support, Extra products, Reseller, and Key and status.	When you are about to automate a specific task: each page explains the area and lists its operations.
API reference	Every operation on a single page, with a filter, each one leading to the page of its area.	When you already know what you want to do and are looking for the right operation.
Playground	Every operation, ready to try.	To make a real request from your browser and see the answer.

You can open each group from the menu: **Get started with the API**, **API reference** and **Playground**.

What every page has

1. **At the top:** the title, a sentence on what the page covers, two shortcut buttons (for example, Playground and See the reference) and an **"On this page"** card with the sections.
2. **Just below:** the "Updated on" date, the reading time and the **View as Markdown** and **Copy page** buttons.
3. **The text:** split into sections, each with its own link that you can copy and send.
4. **At the end:** the "Did not find what you were looking for?" box, which leads to the search and the Knowledge Base, and the **Previous** and **Next** links, in menu order.

How the pages fit together

The **Get started** pages explain what applies to every operation. The **Areas** pages explain each operation and point back to those rules when needed, instead of repeating them. The **reference** is built from the OpenAPI specification, the same one the API itself uses, so the list of operations follows what the API accepts. How to read an area, screen by screen: **an area page**.

Lost?
On any page, **Ctrl+K** (or **Cmd+K** on a Mac) opens the search. See **how to search the documentation**.

RECOMMENDED

Know what you want to do and looking for the operation? Start with the reference.

Open the API reference →

SEE ALSO

- **Our API documentation: what it is, who it is for and how to find it**
- **Reading an area page in our API docs: the guide on top, the operations below and the filter**
- **Reading one API operation in our docs: permission, parameters, examples, responses and errors**
- **Searching our API documentation: Ctrl+K, the slash key, results by section and recent searches**

A reading path through our API docs: from the first request to a finished integration

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