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Invoices and documents from your ERP or billing software by e-mail, through SMTP Relay

E-mail

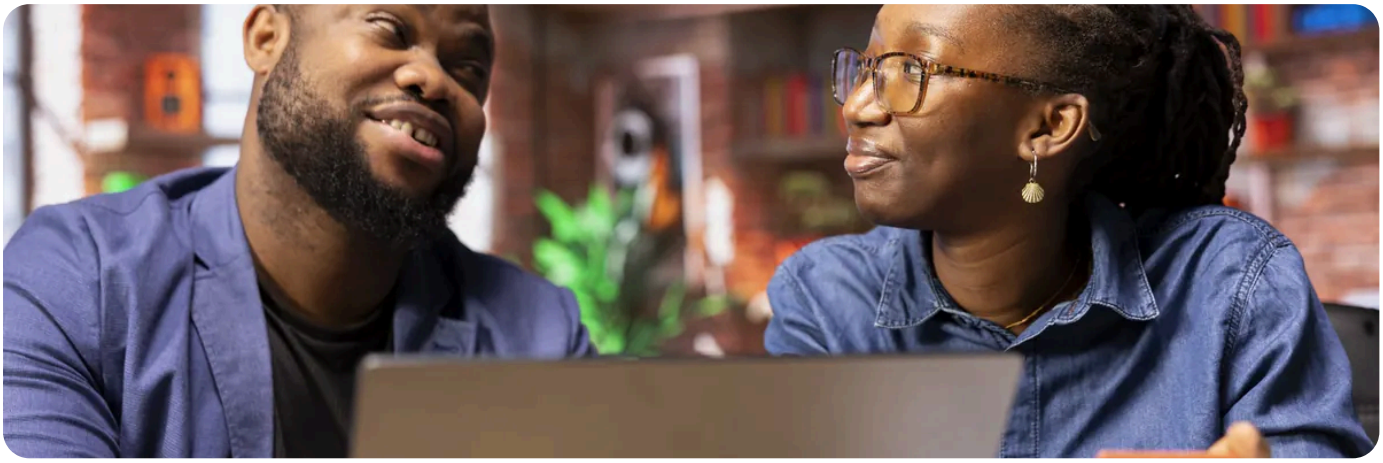
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MozOut Mozambique
RLX Holdings, S.A. · Group RLX Holdings
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https://www.meu.mozout.co.mz/knowledgebase/2529

Invoices and documents from your ERP or billing software by e-mail, through SMTP Relay

E-mail Created on **November 13, 2026** 2 min read



The short answer: the ERP or billing program that already e-mails invoices only needs different SMTP details: the Email Center server, port 587, the credential and a sender such as `billing@asuaempresa.co.mz`. With the domain verified and DMARC in place, invoices arrive signed by your domain, and every send is in the log, with its status.

Before you switch

1. **Verify the domain** in the Email Center: see **getting started with SMTP Relay**.
2. **Create a credential just for the ERP**, for example «ERP invoicing».
3. **Pick the moment:** avoid changing the details at the end of the month, when most invoices go out.

The fields in the program

Field	What to enter	Why
Server, port, encryption	The one in the Connection card, 587 with STARTTLS (or 465 with TLS).	These are the relay details.
Username and password	The ERP credential ones.	If the ERP is replaced, you revoke only this one.
Sender	`billing@asuaempresa.co.mz`	Tells the customer straight away what the e-mail is.

Field	What to enter	Why
Reply-To	The accounts mailbox.	Customers reply to invoices, and those replies must not get lost.
Subject	With the invoice number and the company name.	Helps the customer find the invoice and trust it.

The ERP runs in the office

Many billing programs run on a computer or server in the office. There, the port may be blocked by the office network or the internet provider. If the program cannot connect on 587, try **465 with TLS**. If neither gets through, the office firewall has to let them out.

Fake invoices are one of the most common e-mail scams.
With DMARC published, a server receiving an «invoice» from your domain without your signature can refuse it. That protects your customers and your name: see **someone is sending e-mail in the name of your domain**.

A customer says the invoice never arrived?
Before you resend, look it up in the Email Center log: it says whether it was delivered, bounced or whether the address is blocked. See **finding the e-mail in the log**.

RECOMMENDED

SMTP Relay is priced per e-mail sent, with a volume discount. Tell us how many invoices and other e-mails you send each month and we will prepare the proposal.

Ask for a proposal →

SEE ALSO

- **The program says sent, the customer got nothing: finding SMTP e-mails in the Email Center log** →
- **Which sender addresses SMTP Relay accepts: verified domains, several domains, name and Reply-To** →
- **Someone is sending e-mail in the name of your domain: what SPF, DKIM and DMARC do about it** →
- **SMTP Relay not sending: connection, TLS, login, sender and recipient problems, one by one** →

WHMCS e-mails landing in spam or not sent: SMTP settings, sender address and templates

How SMTP Relay is priced: paying per e-mail sent, volume discounts and asking for a proposal

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