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Getting started with Email Center: turn it on, verify your domain and send your first e-mail

E-mail

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MozOut Mozambique
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https://www.meu.mozout.co.mz/knowledgebase/2467

Getting started with Email Center: turn it on, verify your domain and send your first e-mail

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The short answer: three steps. **Turn on Email Center** on the Transactional e-mail page in Meu MozOut, **verify your domain** with the DNS records we give you, and **send** with a `POST /v1/email/messages` request. Before going live, test with a Sandbox key: nothing is sent and nothing is charged.

What you need

1. **Email Center active on your account.** You turn it on in Meu MozOut, on the Transactional e-mail page. Without it, the API answers `403` with the reason `email_account_required`.

2. **An API key** with the `email_center:write` permission to send and make changes, and `email_center:read` to look things up. Careful: `email:read` and `email:write` are different permissions, for hosting mailboxes.

3. **A domain of your own**, where you can change the DNS. Free mailbox domains such as gmail.com are not accepted as senders.

Step by step

1. **Turn the service on.** Open the Transactional e-mail page in Meu MozOut and activate it. The page has the sections you will need: domains, sending, templates, history, statistics and suppressions.

2. **Add your domain** and publish the records it shows in your DNS: three DKIM CNAME records (required), an SPF TXT record and a DMARC TXT record (recommended). Details in **adding a sender domain**.

3. **Click Verify** (or call `POST /v1/email/domains/{domain}/verify`). DNS can take a few hours to spread. Once the DKIM records are live, the domain becomes verified.

4 **Create the API key** in Meu MozOut, with only the Email Center permissions. Start with a Sandbox key.

5 **Make your first request** with the sender, the recipient, the subject and the content. See the example below.

6 **Check the result** in the history on the page or with `GET /v1/email/messages/{id}`.

Your first request

```
curl https://api.mozout.co.mz/v1/email/messages \
-H "Authorization: Bearer sandbox_..." \
-H "Content-Type: application/json" \
-H "Idempotency-Key: fatura-2026-214" \
-d '{"from": "Invoices <invoices@asuaempresa.co.mz>",
"to": ["ana@example.com"],
"subject": "Your invoice is ready",
"text": "Hello Ana, your invoice is now available."}'
```

The answer has the `id` of the e-mail and its status. With a Sandbox key the status is `simulated`; with a Production key and no `send_at`, the e-mail goes out straight away and the answer has its real status. Every field is in **the fields of POST /v1/email/messages**.

Always send the Idempotency-Key header

, with one unique value per e-mail (the invoice number, for example). If the connection drops and your system repeats the request, the e-mail does not go out twice.

An API key is a password.

Keep it on the server, never in page code or a public repository. If it has been exposed, follow **what to do when a key leaks**.

RECOMMENDED

Want your application sending e-mail from your own domain? See the API and talk to us about Email Center.

See the API page →

SEE ALSO

- Transactional e-mail: the invoices, confirmations and password resets your system sends on its own
- Adding a sender domain to Email Center: the DKIM, SPF and DMARC records to publish
- Sending a transactional e-mail through the API: the fields of POST /v1/email/messages
- Testing transactional e-mail without sending: Sandbox keys, test mode and simulated bounces
- Email Center credits and the daily limit: what a credit pays for and when it comes back
- An API key or token has leaked: what to do, in the right order

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MozOut Mozambique

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