

KNOWLEDGE BASE · PUBLIC DOCUMENT

How to change the DNS of a domain already in use

Domains & DNS

CODE

RLX-MZ-KB-23

VERSION

v2026.10.21

COUNTRY · LANGUAGE

Mozambique · English

MozOut Mozambique

RLX Holdings, S.A. · Group RLX Holdings

Tax ID (NUIT) 401 191 607 · Legal entity no. (NUEL) 105 045 974 · Economic activity code (CAE) 62022

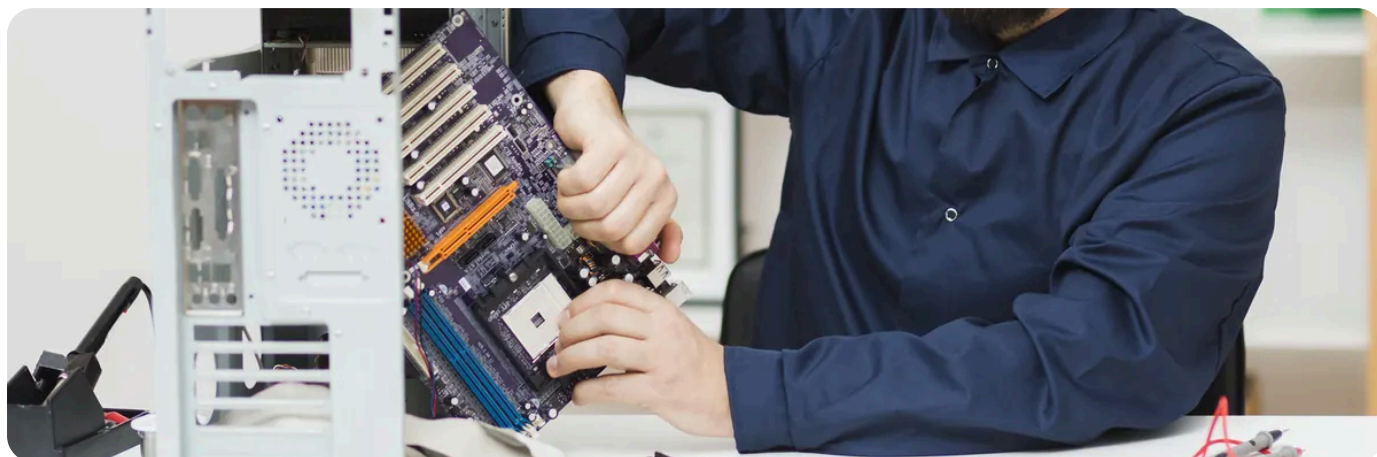
<https://www.meu.mozout.co.mz/knowledgebase/23>

How to change the DNS of a domain already in use

Domains & DNS

Created on **August 14, 2026**Updated on **October 21, 2026**

3 min read



Changing the DNS of a domain that *already works* takes more care than setting up a new one. Here you are not starting from nothing: there is a live site and e-mail arriving, and a careless change interrupts both.



Before changing anything, record the current setup.

When you switch nameservers, the whole previous zone stops applying - and nobody hands it back to you. Screenshot every record: A, CNAME, **MX** and TXT.

First decide what you actually need to change

Goal	What to change	Risk
Move the site to another server, keep everything else	Only the A record	Low
Move only e-mail to another provider	Only the MX records	Low
Hand all DNS management to another provider	The nameservers	High

If you only need to change where the site points, **leave the nameservers alone**. Changing just the A record is faster, propagates sooner and puts no e-mail at risk.

Lower the TTL a few days ahead

The TTL tells other servers how long to keep an answer before asking again. If it is high, your change takes a long time to reach everyone.

Lower the TTL on the records you are about to change to something short - 300 seconds, say - and wait at least a day. Then, when you make the real change, it propagates in minutes instead of hours. Once the move is done, set it back to normal.

↻ Making the change

Where you do it depends on who manages the DNS right now - not on who hosts the site:

If the domain uses...	Change it in
Our nameservers (dns1-4.mozout.co.mz)	cPanel → Zone Editor, or My MozOut → DNS Manager
Another provider's nameservers	That provider's panel
You are switching the nameservers themselves	Where the domain is registered

Edit records in the wrong place and nothing happens - not even an error. You simply wait for a change that never arrives.

🌐 If you really are switching nameservers

In that case the old zone disappears. After switching, you must **recreate every record** in the new service before things return to normal:

- ☐ The domain's **A** record and the *www* one
- ☐ The **MX** records - miss these and e-mail stops immediately
- ☐ The SPF and DKIM **TXT** records, or your mail starts landing in recipients' spam
- ☐ Any subdomains that pointed at other services

➞ Confirming it worked

Do not rely on your own computer - the browser holds on to the old answer for a while. Check from several countries, as explained in **how to check a domain's DNS**. While some locations show the new value and others the old, it is still propagating.

🗣️ NEED A HAND?

With a live site at stake, it is worth checking first. Tell us what you plan to change.

 [Open a support ticket](#) ➞

🔗 SEE ALSO

[How to migrate a site without downtime](#) ➞

[How to configure a domain DNS](#) ➞

[How to find the hosting DNS](#)[Need a domain? Search here.](#) **DOMAIN REGISTRATION**

Is the name you have in mind still free?

Type it here and find out in a second. DNS management included in the panel, renewal notices well ahead of time, and the domain registered in your name - never in ours.

[Search domain](#) →[.co.mz](#)[.org.mz](#)[.net.mz](#)[.com](#)[and over 100 extensions](#)

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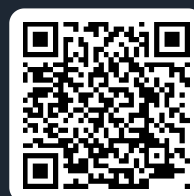
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