

KNOWLEDGE BASE · PUBLIC DOCUMENT

My MozOut vs cPanel: which panel to use for what

cPanel & WHM

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MozOut Mozambique

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<https://www.meu.mozout.co.mz/knowledgebase/175>

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 cPanel & WHM  Created on **August 16, 2026**  Updated on **October 21, 2026**  2 min read



These are two different panels, with two different passwords, and mixing them up wastes more time than almost anything else. The rule fits on one line: **My MozOut is where you manage your account with us; cPanel is where you manage your site.**

What is done where

	My MozOut	cPanel
Invoices and payments	Yes	No
Ordering, renewing or cancelling	Yes	No
Support tickets	Yes	No
Your account details and password	Yes	No
Domains: renewals and status	Yes	No
Website files	No	Yes
Creating mailboxes	No	Yes
Databases	No	Yes
Backups and restores	No	Yes
The domain's DNS records	No	Yes
Installing WordPress	No	Yes

➞ The rule that settles it

Money and contracts - invoices, renewals, support - live in **My MozOut**. **Content and technical work** - files, e-mail, databases - live in cPanel. When in doubt, ask yourself whether what you want has to do with paying or with publishing.

🛒 How you get into each

- 1 Into **My MozOut**, with your client account e-mail and password.
- 2 Into cPanel, through the button inside My MozOut itself, on your service page - you get in without typing any password. It is the simplest way and the one we recommend.
- 3 Or directly at `yourdomain:2083` , with the cPanel username and password, which **are not the same as your client account** .

! They are different passwords.
Changing your password in My MozOut **does not change** the cPanel one, and the other way round. This causes half of all "I cannot log in" tickets: someone changes one and tries it in both places.

💡 Lost the cPanel one?
Reset it from My MozOut, on the service page. No ticket, no waiting.

🔊 NEED A HAND?

Cannot find what you need in either? Tell us what you are trying to do.

🗨️ [Open a support ticket](#) ➞

🔗 SEE ALSO

And if you resell hosting there is a third panel:

My MozOut vs WHM: the reseller panel explained ➞

Coming from a Plesk provider?

My MozOut vs Plesk: how they differ and which panel we use ➞



Looking for hosting that stays out of your way?

cPanel, a free SSL certificate, backups every night before dawn kept for a year, and support that answers in your language.

See hosting plans →

✓ Free migration of your current site · no lock-in



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