

KNOWLEDGE BASE · PUBLIC DOCUMENT

How to activate and install a paid SSL certificate

Security

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COUNTRY · LANGUAGE

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MozOut Mozambique

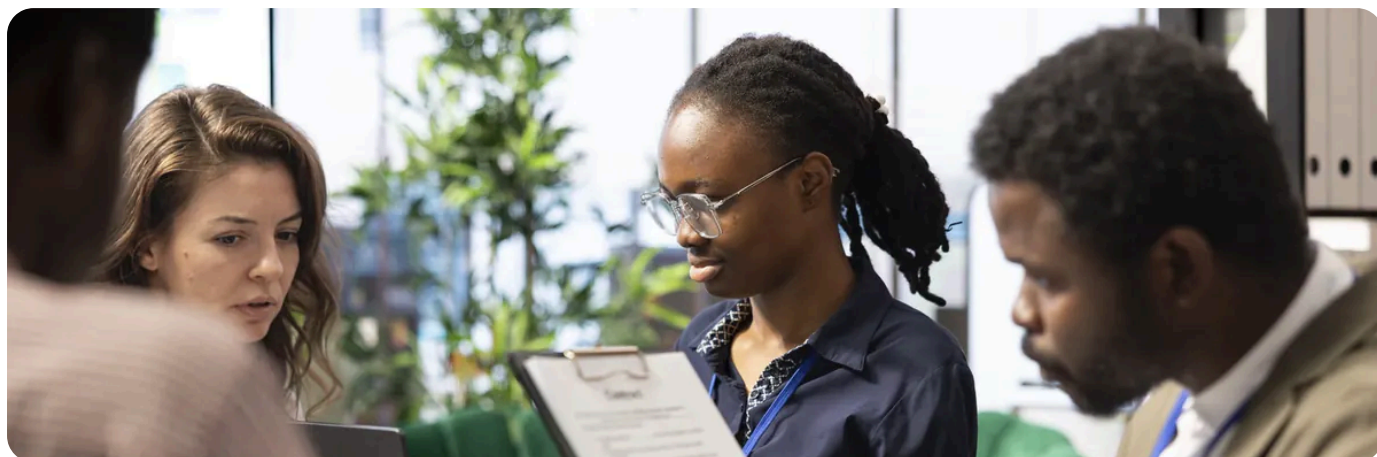
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How to activate and install a paid SSL certificate

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Every domain here already gets a free certificate automatically - see **what an SSL certificate is**. This page is only for a **paid** certificate you bought (RapidSSL, GeoTrust and similar), which needs a validation step the free one doesn't.

1. Order and generate the CSR

- 1 After paying, open the certificate under **My Products & Services** in the portal.
- 2 You'll be asked for a **CSR** - a request generated by the server. In cPanel, go to **SSL/TLS → Generate, view, or delete SSL certificate signing requests**, fill in the domain and company details, and copy the whole block, including the BEGIN and END lines.
- 3 Paste the CSR into the certificate configuration and submit.

2. Prove the domain is yours

The certificate authority has to confirm you control the domain. You choose the method:

- 1 **By e-mail** - a message goes to an address at the domain (admin@, webmaster@ and similar). You must be able to read it, so create the mailbox first if it doesn't exist.
- 2 **By DNS** - you add a record to the zone. Convenient if the domain's mail isn't set up yet.
- 3 **By file** - you upload a file the authority gives you into the site's folder.

3. Install it

- 1 Once validated, the authority issues the certificate - usually within minutes for the basic ones.
- 2 In cPanel, open **SSL/TLS** → **Manage SSL sites**, choose the domain, paste the certificate, and install.
- 3 Check the padlock in the browser. If it doesn't appear, force HTTPS - see **how to redirect HTTP to HTTPS**.

 **A paid certificate doesn't renew itself.**
Unlike the free one, it has to be reissued and reinstalled - see **why certificates last less than a year**. Put a reminder in your calendar.

NEED A HAND?

Stuck at validation, or the padlock won't appear? Send us the domain.

 [Open a support ticket →](#)

SEE ALSO

[How to clean up a compromised site](#)



[How to tell if your site has been compromised](#)



[How to redirect HTTP to HTTPS with .htaccess](#)



[Want a paid SSL certificate? See the options.](#)



 SSL CERTIFICATES

The padlock your customers look for.

A paid certificate adds warranty and company validation - useful for online shops and any site taking payments or customer data.

[See SSL certificates →](#)

 Hosting already includes free SSL for everyday use



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OPENING HOURS	Monday to Friday - 08 AM to 04 PM Saturday & Sunday - Closed



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