

KNOWLEDGE BASE · PUBLIC DOCUMENT

How to access cPanel Control Panel?

cPanel & WHM

CODE

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VERSION

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COUNTRY · LANGUAGE

Mozambique · English

MozOut Mozambique

RLX Holdings, S.A. · Group RLX Holdings

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<https://www.meu.mozout.co.mz/knowledgebase/1>

How to access cPanel Control Panel?

 cPanel & WHM  Created on **August 14, 2026**  Updated on **October 21, 2026**  2 min read



cPanel is the control panel where you manage everything in your hosting account - files, e-mail accounts, databases, backups, subdomains and SSL certificates. There are three ways to reach it, and the first one does not require you to remember any password.

METHOD 1 From My MozOut - recommended

No password needed. You log in once to your MozOut account and jump straight into cPanel.

- 1 Sign in at **My MozOut**
- 2 Open **Services** → **My Services**
- 3 Click the hosting plan you want to manage
- 4 Press the **Login to cPanel** button

This is the safest route: the session is created automatically and your cPanel password is never typed anywhere.

METHOD 2 Directly through your domain

Open one of these addresses in your browser, replacing **yourdomain.com** with your own domain:

```
https://yourdomain.com/cpanel  
https://yourdomain.com:2083
```

You will be asked for your **cPanel username and password**.

METHOD 3 Through the server address

Use this when your domain is new, was just transferred, or the DNS has not propagated yet - it works regardless of where your domain is pointing:

```
https://srv1.mozout.co.mz:2083
```

If your account is hosted on a different server, the exact address is written in your welcome e-mail.

**Where do I find my login details?**

Your cPanel username and password were sent in the **New Account Information** e-mail, delivered the moment your hosting was activated. Search your inbox for that subject.

**Lost the e-mail or the password?**

Log in to My MozOut, open the hosting service and use **Change Password** to set a new cPanel password immediately - no need to contact **support**.

**Ports and related panels**

Panel	Address	Port
cPanel Manage your hosting	yourdomain.com/cpanel	2083
Webmail Read your e-mail	yourdomain.com/webmail	2096
WHM Reseller accounts only	yourdomain.com/whm	2087

**If it does not open****The page does not load at all**

Some office networks and mobile operators block port 2083. Use **Method 1** through My MozOut, which runs on the standard port 443.

**“Invalid login” message**

The cPanel password is not the same as My MozOut password. Reset it in My MozOut under **Change Password**.

**The domain opens the wrong site**

The DNS is still propagating, which can take up to 24 hours. Use **Method 3** in the meantime.

 NEED A HAND?

Still cannot get in? Our team can check your account directly.

[📄 Open a support ticket →](#) **SEE ALSO**

Not sure whether what you need is here or in the portal?

My MozOut vs cPanel: which panel to use for what



Once inside, see

What can you do in cPanel?



Do not have the login details?

Your cPanel access details

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